

LAPORAN PENCAPAIAN PIAGAM PELANGGAN

SEKSYEN : KERJASAMA PERDAGANGAN DAN INDUSTRI

BAHAGIAN : SOKONGAN PERDAGANGAN DAN INDUSTRI

Tahun/ Bulan 2013	Kelulusan Analisis Kos						Kelulusan Sijil Tempasal Berkeutamaan					
	Manual (%)			ePCO (%)			Manual (%)			ePCO (%)		
	BIL	< 7 Hari	> 7 Hari	BIL#	<120 Jam	> 120 Jam	BIL	< 2 Hari	> 2 Hari	BIL ^	< 24 Jam	>24 Jam
Januari	102	100.00%	0.00%	4,645	60.13%	39.83%	6,547	84.37%	15.63%	24,334	87.82%	12.19%
Februari	464	100.00%	0.00%	2,269	63.68%	36.32%	505	87.92%	4.75%	22,543	77.70%	22.30%
Mac	248	51.61%	48.39%	2,261	86.47%	13.53%	353	93.20%	6.80%	28,106	86.21%	13.79%
April	15	100.00%	0.00%	2,115	90.07%	9.93%	327	92.97%	7.03%	27,778	83.33%	16.67%
Mei	31	100.00%	0.00%	1,631	77.38%	22.62%	253	90.91%	9.09%	28,032	82.05%	17.95%
Jun	23	100.00%	0.00%	1,627	76.89%	23.11%	247	91.50%	8.50%	26,151	86.78%	13.22%
Julai	30	100.00%	0.00%	1,646	93.44%	6.56%	217	86.18%	13.82%	29,002	89.01%	10.99%
Ogos	5	100.00%	0.00%	1,578	83.21%	16.79%	195	73.33%	26.67%	24,343	83.97%	16.03%
September	57	100.00%	0.00%	1,361	90.30%	9.70%	236	79.66%	20.34%	27,833	84.17%	15.83%
Oktober	10	90.00%	10.00%	1,682	88.35%	11.36%	239	95.82%	4.18%	29,822	88.45%	11.55%
November	68	100.00%	0.00%	1,788	87.30%	12.70%	212	86.32%	13.68%	28,556	87.67%	12.65%
Disember	43	100.00%	0.00%	1,932	99.84%	0.16%	214	90.65%	9.35%	27,534	99.43%	0.57%
JUMLAH	1,096	88.96%	11.04%	24,535	80.19%	19.81%	9,545	86.49%	13.51%	324,034	86.55%	13.45%

CATATAN:

Pengiraan Analisis Kos (CA) online bermula dari masa permohonan diterima hingga masa diluluskan.

^Pengiraan Siji Tempasal (CO) online bermula dari masa permohonan diterima hingga masa diluluskan.